



**SINGAPORE ARMED FORCES
TESTIMONIAL**

No.1220081

Rank / Name CFC WONG LIN KIT DANIEL
NRIC No. S9228584G

As Army Enterprise System (ES) - SAP administrator, CFC Daniel is responsible for managing ES authorisation to support the current operations of ES(ARMY). CFC Daniel has always displayed the highest level of professionalism in performing his duties. His dedication to service and high standards of consistency has led to the revamp of the ES licenses monitoring system from an excel spreadsheet to an access database that automated the entire process to print and file documents.

To keep himself updated of the latest ES issues, CFC Daniel voluntarily helped to resolve ES authorisation tickets. He has been actively engaged in resolving authorisation tickets and instil a high standard of professionalism and creating a culture of confident to ES users. In order to help users, he analysed their problems with Business Process Owner (BPOs) and provide assistances to help them resolve the root cause.

As part of his enthusiasm towards computer programming, he went the extra mile to develop computer programmes that significantly help to improve the efficiency of the entire G3 branch.

CFC Daniel was also tasked to be the recording secretary for Army ES O&S meeting. As secretary, he drafted the minutes and executive summary for the meeting. And he also collates ES updates and share them among ES users.

CFC Daniel also participated actively in the UWMS and USMS and made project and suggestions valuable to the organisation. Lastly, his positive attitude and mild temper, allows him to be well-liked by both peers and superiors.

In terms of personal attributes, CFC Daniel can be described as follows - Dependable – He can be entrusted with any tasking and will do his job well. Attentive – He is always alert and is most willing to lend a helping hand. Nimble – He is quick to understand the issue and develop solutions to resolve the issue at hand. Innovative – He is actively seeking out new ideas to solve existing problems and even improve current issues. Effective – We can expect him to produce the best possible outcome. Level-headed – He is cool and is always able to make sensible and sound decision.

A handwritten signature in blue ink, appearing to be 'LTC LIM SHEUE PYNG'.

Signature

Date 09.12.2012

Rank / Name LTC LIM SHEUE PYNG

Appointment / Unit G1/HD MP, HQ CSSCOM